Reporting Results using visual aids (September 2015) – Part 3

In business, it is very important to use vocabulary that will give your audience or listener an "image" of the words that you are trying to communicate. In today's lesson, we will study $\underline{4}$ key phrases that you can use to describe your business situations in a dynamic and creative way.

Now, let's study FOUR more Key Vocabulary Words for imaging:

FOUR Key Phrases and Words to describe Business Situations

	 9. The number of new products in the market "fluctuated wildly" in 2015. Amazingly, the Japanese yen rate "fluctuated wildly" at the beginning of this year.
Y	 Last year, the yen dollar exchange rate "dipped at" 115 yen this year. The production cost for our products "dipped at" the end of last year.
	 11. We found that our revenue "stabilized" during the second half of FY14. We found that our revenue "levelled off" during the second half of FY14.
Y	 12. The price of our product "bottomed-out" at 99 US dollars in February. The price of our product "levelled-off" at 99 US dollars in February.

Plus: Adding your REASON and RESULT

A. This was primarily caused by.....(Cause or Reason) + As a result,

B. This was due to......(Cause or Reason) + Therefore, ...

C. The reason why this happened was......(Cause or Reason).+ Consequently,

D. This was due to the fact that......(Cause or Reason) + Hence,

E. The reason for this was.....(Cause or Reason) + As a consequence,

REVIEW: Visual Description Technique

FOUR Key Steps:

- Step 1: **INTRODUCE** your slide.
- Step 2: Say the **KEY POINT** of the slide.
- Step 3: Say the **REASON.**
- Step 4: Say the **RESULT**.

Now, let's combine today's key points and make a business simulation!

Example #1:

- This chart represents sales of our products in 2014.
- As you can see from this chart, our sales last year "fluctuated wildly."
- This was primarily caused by the fluctuating Japanese yen in the middle part of 2014.
- As a result, we were able to sell more products in Europe than North America.

Example #2:

- This diagram illustrates the software problems we had last year.
- As you can see, the software problems in our products "**stabilized**" in 2012.
- This was due to the fact that our quality control situation improved in Indonesia.
- Hence, we also saw an increase in the sales of our products in the Asia region.

Example #3:

- This graph shows the sales of our new products during last year.
- As you can see from this slide, our sales of our new product "bottomed out" at the end of 2013.
- The reason why this happened was consumers in America did not buy as much due to the bad economy.
- **Consequently**, our Bluetooth product sales did not increase.

Homework:

- 1. Next week, you will have a chance to use today's key phrases and "report" results in a meeting situation.
- 2. Using actual information from your work, bring <u>3</u> examples to share with the class next week.
- 3. Make sure to **PRINTOUT** <u>3</u> visual aids that clearly show your results. (i.e. Charts, diagrams, graphs, etc.)
- 4. Bring your homework to class next week.
- 5. Good luck!