## Reporting Results using visual aids (September 2015) Part 3

In business, it is very important to use vocabulary that will give your audience or listener an "image" of the words that you are trying to communicate. In today's lesson, we will study $\mathbf{4}$ key phrases that you can use to describe your business situations in a dynamic and creative way.

Now, let's study FOUR more Key Vocabulary Words for imaging:

## FOUR Key Phrases and Words to describe Business Situations

| -9. The number of new products in the <br> market "fluctuated wildly" in 2015. <br> Amazingly, the Japanese yen rate <br> "fluctuated wildly" at the beginning of <br> this year. |
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| - Last year, the yen dollar exchange rate |

"dipped at" 115 yen this year.
The production cost for our products
"dipped at" the end of last year.

## Plus: Adding your REASON and RESULT

A. This was primarily caused by......(Cause or Reason) + As a result, ....
B. This was due to........(Cause or Reason) + Therefore, ...
C. The reason why this happened was.......(Cause or Reason).+ Consequently, ....
D. This was due to the fact that........(Cause or Reason) + Hence, ....
E. The reason for this was
.(Cause or Reason) + As a consequence

## REVIEW: Visual Description Technique

FOUR Key Steps:

- Step 1: INTRODUCE your slide.
- Step 2: Say the KEY POINT of the slide.
- Step 3: Say the REASON.
- Step 4: Say the RESULT.


## Now, let's combine today's key points and make a business simulation!

## Example \#1:

- This chart represents sales of our products in 2014.
- As you can see from this chart, our sales last year "fluctuated wildly."
- This was primarily caused by the fluctuating Japanese yen in the middle part of 2014.
- As a result, we were able to sell more products in Europe than North America.


## Example \#2:

- This diagram illustrates the software problems we had last year.
- As you can see, the software problems in our products "stabilized" in 2012.
- This was due to the fact that our quality control situation improved in Indonesia.
- Hence, we also saw an increase in the sales of our products in the Asia region.


## Example \#3:

- This graph shows the sales of our new products during last year.
- As you can see from this slide, our sales of our new product "bottomed out" at the end of 2013.
- The reason why this happened was consumers in America did not buy as much due to the bad economy.
- Consequently, our Bluetooth product sales did not increase.


## Homework:

1. Next week, you will have a chance to use today's key phrases and "report" results in a meeting situation.
2. Using actual information from your work, bring $\underline{\mathbf{3}}$ examples to share with the class next week.
3. Make sure to PRINTOUT $\underline{3}$ visual aids that clearly show your results. (i.e. Charts, diagrams, graphs, etc.)
4. Bring your homework to class next week.
5. Good luck!
